

Visa outage as millions of customers left unable to use bank cards across UK and Europe

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Customers have reportedly been left unable to make chip and pin payments across the UK and Ireland

By Emma Munbodh, Personal Finance Correspondent, The Mirror: Card payments network Visa is currently experiencing a widespread outage with millions of customers unable to use their cards across the UK and Europe. This is the network that processes transactions for a number of banks as well thousands of small and large businesses. The scale of the issue is currently unclear with Visa currently investigating the problem which started at around 4pm on Friday, but has ruled out a cyber-hack. A statement from Visa told The Mirror Visa is currently experiencing a service disruption. This incident is preventing some Visa transactions in Europe from being processed. We are investigating the cause and working as quickly as possible to resolve the situation. The issue has not been caused by any unauthorised access or malicious event. We will share an updated statement as we have one. MasterCard payments are not affected and all payments are operating normally. "We are seeing nothing abnormal on our network right now," a spokesman said. [⋮] [https://www.mirror.co.uk/money/breakin ... -outage-millions-12634408](https://www.mirror.co.uk/money/breakin...-outage-millions-12634408)